

Techtonic Capability Statement

We Don't Just Acknowledge, **We Action.**





ABOUT US

We Don't Just Acknowledge. We Action.

Techtonic IT is a boutique Managed Service Provider (MSP) headquartered in Australia, specialising in the deployment, management, and optimization of Microsoft and Cisco Meraki solutions. With a strong focus on high-end clientele, we pride ourselves on delivering innovative, secure, and tailored IT solutions that meet the unique needs of each of our clients.

At the core of Techtonic IT are our four pillars: **Customer-Centricity, Delivery, Transparency, and Speed**. We place our clients at the heart of everything we do, ensuring your needs and goals are our top priority. Our commitment to **Delivery** ensures that we meet and exceed expectations through reliable and high-quality service. We uphold **Transparency** in all our dealings, fostering trust and clear communication. Lastly, we value **Speed**, understanding that timely solutions are crucial to maintaining the competitive edge of our clients.



Customer Centric

We tailor our services to meet each client's unique needs and ensure exceptional satisfaction.



Delivery

Our reliable, high-quality service consistently meets and exceeds client expectations, ensuring success.



Transparency

We build trust through clear and open communication, keeping clients fully informed and engaged.



Speed

We prioritise swift responses and rapid implementation to keep you competitive and ahead of the curve.



Our Services



Microsoft 365

Leverage Microsoft 365 to enhance productivity and collaboration. Our services include setup, migration, management, and support, ensuring seamless integration and optimal use of tools like Teams, Outlook, OneDrive, and SharePoint.



Networks & IP

Design, deploy, and manage robust network infrastructure tailored to your business needs. We offer comprehensive networking solutions, including secure IP management, for reliable and high-performance connectivity.



Managed Service

Focus on your core business while we handle your IT needs. Our managed services provide proactive monitoring, maintenance, and support, ensuring your IT systems run smoothly and efficiently.



Microsoft 365

Teams

Boost collaboration with chat, video, and file sharing in a secure, user-friendly platform.



Co Pilot

Enhance productivity with AI-driven insights and automation tailored to your needs.



Security

Protect your business with advanced threat detection, data protection, and compliance management.



Intune

Manage and secure devices and apps, ensuring compliance and flexibility for remote work.



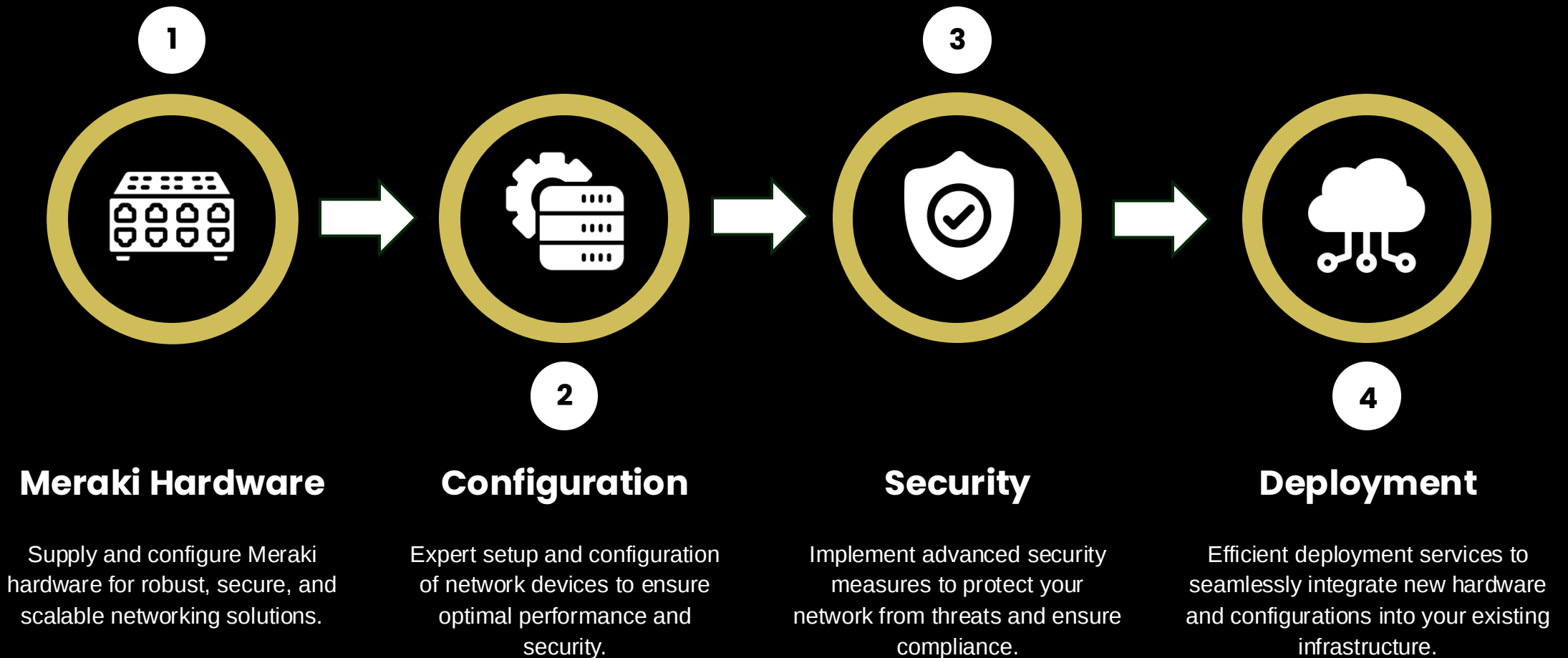
SharePoint

Centralize document management and collaboration with customizable content management solutions.





Network & IP





Consulting Services



Technology Stacks

Design and implement comprehensive technology stacks tailored to your business needs, ensuring optimal performance and scalability.

Telecommunications

Provide expert consulting on telecommunications solutions, enhancing connectivity and communication efficiency across your organization.

Security Strategy

Develop robust security strategies to protect your digital assets, ensure compliance, and mitigate risks effectively.

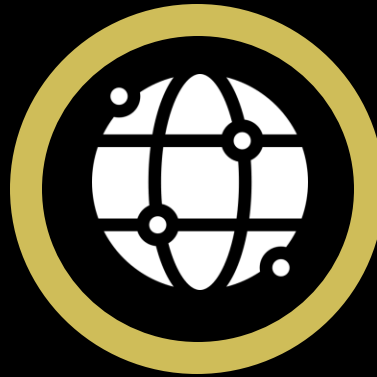


Managed Services



Managed Microsoft 365

Complete management of your Microsoft 365 environment. We ensure seamless integration, proactive maintenance, and user support, maximizing productivity and security.



Managed Networks

Proactive monitoring, maintenance, and optimization of your network infrastructure. We ensure reliable connectivity, high performance, and security across all network components, with complete end to end support.



Managed Projects

End-to-end project management for your IT initiatives. We handle planning, execution, and delivery, ensuring projects are completed on time and within budget, using industry best practices to achieve desired outcomes.



Our Investments

4 Pillars of Investment

At **Tectonic IT**, our dedication to excellence is demonstrated through our strategic investments in key areas that drive our success and benefit our clients. We embrace the latest technological advancements to provide cutting-edge IT solutions that are both efficient and secure. Our team stays at the forefront of the industry, continually updating their skills and knowledge to deliver innovative services.

We understand that strong, long-term relationships are the cornerstone of any successful business. By working closely with our clients, we build partnerships based on trust and collaboration, ensuring we understand and meet their unique needs and goals. Our commitment to integrity and respect fosters a positive and inclusive work environment. This not only attracts top talent but also ensures that our team is dedicated to providing the highest level of service. Exceptional service is more than just a promise; it is our standard. We invest in continuous training and development for our team, enabling us to offer proactive and reliable support. At Tectonic IT, we are not just providers of IT services; we are partners in your success, committed to making meaningful investments that drive results and create lasting value.



Technology

Investing in the latest technologies to provide cutting-edge, efficient, and secure IT services for our clients.



Relationships

Building long-term partnerships based on trust and collaboration to meet clients' unique needs and goals.



Values

Thriving on integrity, empathy, and respect, creating a positive work environment and attracting top talent.



Service

Prioritizing exceptional service through continuous training, ensuring responsive and reliable support for our clients.



Contact Information

For any inquiries or to learn more about our services, please don't hesitate to contact us.
Our team is ready to assist you with all your IT needs.



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